



KOOPERS DISTRIBUTION SDN BHD
8, Jalan Zuhal U5/178,
Bandar Pinggiran Subang,
40150 Shah Alam, Selangor, Malaysia
Tel : +603-78324338
Fax : +603-78326339

1-TO-1 CRASH EXCHANGE FORM

	Husband	Wife
Full Name		
Identification No		
Contact Number		
Email Address		
FB / IG Profile		
Delivery Address		
Date of Purchase		
Date of Claim		

- Koopers 1-to-1 Crash Exchange Program is applicable for one time exchange only during warranty period.
- Koopers 1-to-1 Crash Exchange Program is solely at the discretion of Koopers Distribution Sdn. Bhd. and does not guarantee or imply that every request will be fulfilled. Based on our internal point of reference, we will decide if an exchange is warranted after reviewing the crash circumstances and degree of impact.
- Koopers 1-to-1 Crash Exchange Program is only applicable to all car seat brands distribute under Koopers Distribution Sdn. Bhd.
- Koopers 1-to-1 Crash Exchange application must be filed to Koopers Distribution Sdn. Bhd. within 14 days of the police report date. Application received beyond 14 days will be void.
- Customer will have to submit Identification Card copies for both names stated above.
- Customer will have to bear any incurred shipping cost under this 1-to-1 Crash Exchange Program.
- For discontinued model, an equivalent value car seat will be issued. You may top-up if you choose to upgrade to a higher-priced model of the car seat. Any upgrade will subject to additional surcharge.
- The replacement car seat will be the frame of the car seat only, fabric and accessories are not included. Fabric will be using customer's existing car seat fabric.
- Koopers Distribution Sdn. Bhd. acquires ownership of all car seats, photos and paperwork supplied.
- Koopers Distribution reserves the rights to change, amend, cancel or remove the 1-to-1 Crash Exchange Program at any time without prior notice.

Request by:



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Name:

Date:

For Koopers Internal Use Only:

Please tick if the following documents are presented during claims:

- Accident Photos
- Police Report Copy
- Warranty Registration Email
- Crash Baby Car Seat

	CRS 1	CRS 2	CRS 3
CRS Brand			
CRS Model			
CRS Colour			
Replacement			

Handled by:

Approved by:

Name:

Date:

Name:

Date: